Privacy Policy

We hope that you will find the Cryomagnetics, Inc. website http://www.cryomagnetics.com a useful resource. The following document details of data collected from users of our website, how it is used and how it is protected. Should you have any questions as to the contents of this Privacy Policy please contact:

Cryomagnetics, Inc
1006 Alvin Weinberg Dr
Oak Ridge, TN 37830
865-482-9551
info@cryomagnetics.com

What personal data we collect and why we collect it

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, place an order, fill out a form, respond to a survey, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

We do not collect any Sensitive Personal Data.

Comments

When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor’s IP address and browser user agent string to help spam detection.

Contact forms

Personal data is collected from contact form submissions for customer service purposes. Cryomagnetics does not use the information submitted through them for marketing purposes.

Cookies

The Cryomagnetics website uses cookies to help analyze how visitors use this site. “Cookies” are small text files placed on your computer are used to collect standard internet log information and visitor behavior information in an anonymous form.
Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracing your interaction with the embedded content if you have an account and are logged in to that website.

Analytics

Cryomagnetics collects anonymous analytics data to determine site traffic and to trend general areas of research so we are better able to support our customer base.

Who we share your data with

Cryomagnetics will only share personal data with our authorized representatives and only as required for support or follow-on communication/project inquiries. No other personal data will be shared.

How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.
How to request personal data

You have the right to ask for details of any personal information being held by Cryomagnetics. Please submit in writing all requests to:

Data Protection Officer
Cryomagnetics, Inc
1006 Alvin Weinberg Dr
Oak Ridge, TN 37830

We reserve the right to collect a reasonable fee to cover labor and postage for processing all requests. Available information shall be limited to the requestor only.

Additional information

This Privacy Policy shall be updated as needed to reflect any changes to what data is collected and how it is used.